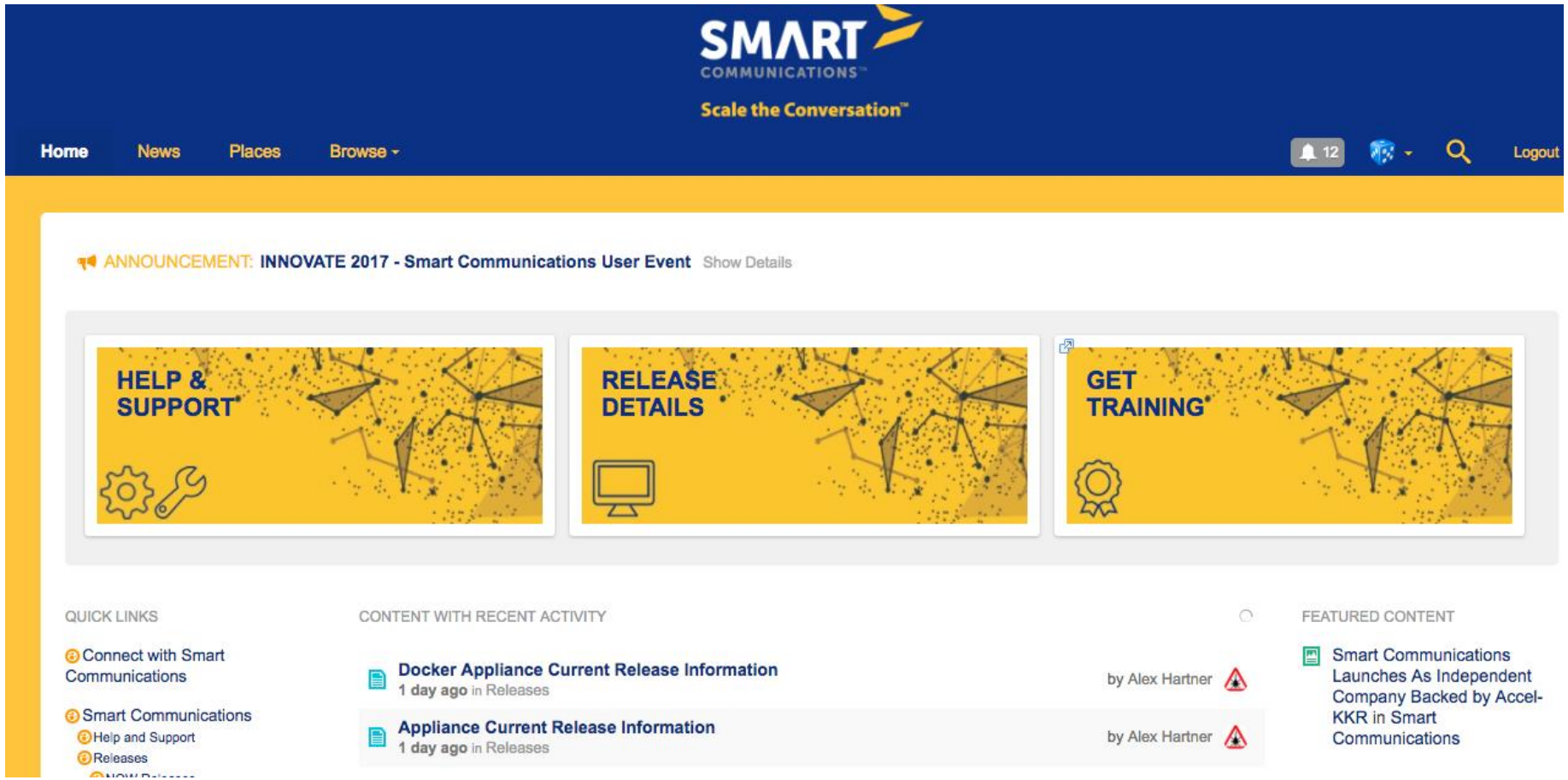
SCALE

BEST PRACTICE HINTS & TRICKS

ANTHONY MASTOROUDES & GIJU GEORGE

PROFESSIONAL SERVICES

PEER COMMUNITY



E-LEARNING ACADEMY

https://www.smartcommunications.com/academy/

HEALTH CHECK

"My project takes ages to open"

"Have I got too many layouts?"

"How should I structure my CMS?"

"How can I manage change more effectively?"

SMART COMMUNICATIONS

If you require any further information about the Health Check, please contact services_nam@thunderhead.com.

Smart Communications
Health Check

"My project takes ages to open"
"Have I got too many layouts?"
"How should I structure my CMS?"
"How can I manage change more effectively?"

If you've asked questions like these, you may be interested in having a Thunderhead Health Check, a service designed to help you get the most benefit from your Thunderhead Smart Communications investment.

During the Health Check, we will review your implementation of Smart Communications over a two day period, structured around a number of review and analysis sessions.

Following our onsite visit, a Thunderhead consultant will produce and deliver a formal write up on the findings and recommendations.

{ TOPICS }

The following topics are covered during the two-day onsite visit from your Thunderhead consultant:

- Naming conventions
- Thunderhead CMS structure
- Project structure
- Project releases
- Resource maintenance and release process
- Document testing process
- Data Model structure
- Usage of:
  - Shared content
  - Styleset(s)
  - Layout(s)
- Usage of advanced content
- Resource/ project security
- Template Selectors
- Output processing
- Smart Comms configuration
- Appliance Configuration

{ ADDITIONAL TOPICS }

If you would like the Thunderhead consultant to review any additional topics not listed above, please arrange this request ahead of time.

services_nam@thunderhead.com
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Interact. Empower. SCALE.